



## Benefit Plan Systems Corporation

### Presents **CSPWeb**

**A Real Time Web Interface For The Exchange Of Data Between Your Company, Your Clients, Participants And Other Authorized Parties.**

### What **CSPWeb** Can Do For Your Business

**CSPWeb** provides anytime access from anywhere to any **CSP Suite** application, including **COBRA EAS**, **GIBS**, **EasyCert** and **The Plan Administrator** through any internet connected computer that has a browser installed.

#### Advantages

- Your clients, brokers and other authorized parties can enter new participants into the system, reducing your labor costs and allowing you to offer the most competitive service options.
- Plan participants can view their payment status, coverage, dependent and other data, reducing your support calls.
- Your data is on your own server, always under your control.
- You authorize who can access what data.
- Authorized parties can access data anytime, letting you provide "always open" support services without added costs.
- All Data is real time, always providing the most current information.

#### Security

**CSPWeb** includes the latest technology to assure that data will not be compromised. While a certain amount of risk is inherent in any internet exchange of data all currently available safeguards are included.

- All data is encrypted with 128 bit encryption technology.
- Secured Socket Layer certificate technology is utilized.
- Automatic logging is maintained to give you a complete record of who is logging in at all times.
- System limits retry attempts to 3 - shutting user out for 5 minute time period after 3 failed log in attempts.
- An "adverse event" log is automatically maintained, keeping you informed of unusual activity.
- Log in requires both a 4-11 character User Id and a 4-11 character password.

#### Easy To Use

Special care was taken to make the **CSPWeb** user interface as simple and easy to use as possible. It has been "user tested" to assure that virtually any user can perform all functions without any written instruction.

- All functions are available from user friendly navigation panel.
- All screens are layed out with the same look and feel.
- Where special formats are required, such as for dates, a sample format is displayed.
- Wizards are utilized for functions such as adding a new participant to assure that all data will be complete and correct.
- Simple error messages are provided when data is incorrectly entered or incomplete.

#### Easy To Set Up

**CSPWeb** is installed on your own server. The setup is completed using an install that automatically configures the system, with you providing only the locations of the various components.

During tests we had people with no prior server experience completely install the application with no difficulty.

#### Learn More

More information about **CSPWeb**, including the technical requirements, is included on the enclosed brochure page.

#### Live Demo

We would be happy to provide a live web demo of this exciting new addition to the **CSPSuite**. To arrange a convenient time please contact marketing at 800.523.8047.



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## Log In

User ID and Password entered determines type of user and what functions they can access.

## Client

Client Log In provides a browse selection window of only that clients participants - Client can simply point and select to see other participant data. Clients can add, edit or view data.

Select Participants, Coverage, Dependents, Payment, User Fields, Letters Sent, Elections, Edit, View Changes, Notes or Add New.

Click on the Print button to output a paper copy of the screen at any time.

## Add New

Authorized clients or brokers can add new participants by clicking on the ADD NEW button to open an entry form. A wizard automates entry by taking the user through all of the steps required to add the participant, any dependents, user fields and coverage.

After all data is entered, user gets an opportunity to review the record. On Submit a printable confirmation form is displayed allowing the user to keep a hard copy record of all transactions entered.

## Participant

Participants can view personal, dependent, coverage, payment, user field, notes, election, letters sent data or request an edit.

## Technical Requirements

- Minimum Hardware
- \* Pentium IV, 2.0 GHz+
- \* Dual Processor
- \* 1 GB RAM
- \* Min 40 GB Storage
- \* Broadband Internet Connection

